

Introduction

Zoom Device Management (ZDM) is a centralized room and device management tool that provides administrators with additional remote functionality on Zoom Room devices. Installing the Jabra Plug-in gives the capability to upgrade your Panacast 50 to the latest Firmware directly in ZDM.

Download

Download MSI plug-in package from <https://www.jabra.com/zoom>

Installation

The plug-in must be installed on all the Zoom clients where you desire to manage the Panacast 50. Note, the plug-in must be installed with administrator rights.

Validate ZDM is running

In ZDM navigate to Device List under Device Management and expand a device with the plug-in installed and a Panacast 50 attached.

 Jabra PanaCast 50	6.5.1 ↑	...
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Panacast 50 is presented as one device with the option to upgrade or downgrade Firmware version. In case plug-in is not installed firmware version is not shown.